



Villeroy & Boch

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Villeroy & Boch CARE & MAINTENANCE **INSTRUCTIONS**

CUSTOMER CENTRAL

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Argent
Villeroy & Boch Group

CARE & MAINTENANCE

CARE OF CERAMICS

With daily care, your Villeroy & Boch ceramics will shine for many years. For the daily cleaning of your ceramics, we recommend using a soft, non-abrasive sponge or cloth. If you wish to use a cleaning agent, it is best to use a standard, general-purpose one.

You can use all standard cleaning agents. Villeroy & Boch ceramics are resistant to all acids and alkalis typically used in the home (as well as cosmetic and medical products containing solvents, alcohol and acetone).

Please do not use any aggressive cleaning agents that are harmful to the environment. As with all ceramic surfaces, Villeroy & Boch ceramics will also be damaged by the regular use of scouring creams and powders, highly concentrated drain cleaning chemicals, special tap/metal cleaning agents or bleaching agents containing chlorine.

Microfibre cloths are suitable for Villeroy & Boch ceramics. Tip: Dampen microfibre cloths before use.

Cleaning tip for very stubborn dirt: Leave bathroom or limescale cleaning agents to act overnight. Gels and foam cleaning agents are particularly suitable as they adhere well to slanting surfaces or place a cloth soaked in cleaning agent over the dirt. Ensure caustic cleaning agents do not come in contact with tapware, toilet seats or finished surfaces.

CARE OF TOILETS SEATS

To maintain your toilet seat, clean it with gentle pH-neutral soap and warm water using a soft cloth. Avoid acidic, abrasive, or chlorine-based cleaners to prevent discolouration. If contact occurs with aggressive cleaners, rinse immediately with water and dry the seat with a soft cloth.

CARE OF BATHS

Bath surfaces are extremely easy to clean, pore-free, and seamlessly smooth. For the surfaces to retain their brilliance, all that is needed is regular treatment with a sponge and a liquid cleaning agent that is also suitable for synthetics, such as acrylic.

Limescale deposits and loss of shine are easily eliminated with vinegar-based or special limescale cleaners. Alkaline cleaning agents, such as standard washing-up liquid, can remove substances that leave greasy marks.

CARE OF FURNITURE

Villeroy & Boch furniture is made from high-quality 2pac painted MDF, High Moisture Resistant Board and Laminate. To keep your furniture looking new and prevent scratching or damage, Villeroy & Boch recommend cleaning with a warm, damp, soft cloth, then drying off to maintain a quality finish. Harsh chemical or abrasive cleaners are not recommended as they dull the finish. Moisture should be removed/dried from the cabinet as soon as possible.

CARE OF TAPWARE, SHOWERS & ACCESSORIES

To maintain the original finish of your tapware, showers and accessories, it is essential the following care and maintenance recommendations are followed.

- Use a soft cloth (e.g. microfibre) with warm water or a mild liquid soap and water to wipe the surface clean. Immediately wipe dry with a soft cloth. Do not use undue pressure when wiping.
- Never use harsh chemical detergents, solvents or acidic cleaners, limescale remover, household vinegar or abrasive cleaning agents for cleaning.
- Never use abrasive cloths, sponges and scouring pads, as they may scratch or damage the finish.
- Personal hygiene products (e.g. toothpaste, shampoo, shower gel, etc.) can damage the finish of your product and should be cleaned off immediately.

Incorrect care and maintenance of your product may void your product warranty.